

Janitors' Warehouse Price Match Guarantee

We'll match any competitor's advertised price for identical merchandise offered by any Janitors' Warehouse Store within 30 days of purchase. We reserve the right to verify that the competitor is an authorized dealer located in Canada, that the advertisement is correct, and that the merchandise is identical (same brand, manufacturer and model name/number, package size), and is in-stock at the competitor's local store. The competitor's offer must be in effect at the time of the Price Match request and the advertisement must pertain to the same geographic area.

Price Match Guarantee does not apply to on-line or contracted purchase pricing. Excludes co-op or competitor club, wholesale purchases, limited quantity offers, clearance, after-rebate or coupon discounted prices, auction website prices, discounts for 'cash' purchases and damaged, reconditioned, shop-worn, floor model or other items that are not new and first quality.

Offer applies to the purchase price of the merchandise only, and does not apply to add-on related services such as delivery, training, service and maintenance agreements, special credit or financing terms.

To request a Price Match:

Price Match requests cannot be made at time of ordering; requests must be made in person. At pick-up, or within 30 days of pick-up or delivery, bring in the local competitor's current print advertisement showing a lower price for the identical national-brand item, and your original Janitors' Warehouse sales receipt, to the nearest Janitors' Warehouse location. Canadian website prices as offered by comparable competitors will be honoured when accompanied by a printout of the current website advertisement. If your request qualifies, you will be refunded the difference in price.

For C.O.D. orders (where accepted), cash will be refunded or a cheque will be mailed to your mailing address; for account purchases the refund will be handled by a credit to the account used (credit may appear on the next statement that follows the statement showing the item purchase).

This program may be amended or discontinued at any time without notice.

